

2023-2024 Charge Policy

Students in Grades Pre-K – Kinder have no charge limit since meals are provided at no cost. Students in Grades 1st through 12th may charge a maximum of \$25 for reimbursable meals only.

A'la carte items must be paid for as they are purchased which includes second entrees or any other extra food items.

An automated call-out system is made on Mondays & Thursdays for students who have a negative balance. If parents/guardians have a financial issue, please call 361-694-9022. Prepayments can be made at www.myschoolbucks.com. There is also an app called "My School Bucks" available for download on your smart phone.

Applying for the Free and Reduced program is allowable at any time of the year should your financial situation change. You may apply online or call 361-694-9022 for an application to be mailed to you or any school should have an application available. The application is processed the day it is received in the Central Kitchen, if all the information is complete.

A "Courtesy" meal may be provided to students after the maximum charge limit has been reached.

The Head Cashier in the Central Kitchen makes every effort to notify parents when a courtesy meal has been given to a student. It remains the responsibility of parents/guardians to send money to school for meals.

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

- 1. **mail:** U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or
- 2. fax: (833) 256-1665 or (202) 690-7442; or
- 3. email: program.intake@usda.gov

This institution is an equal opportunity provider.