

Flour Bluff Independent School District Job Description

JOB TITLE: Communications Specialist

WAGE/HOUR STATUS: Nonexempt

NUMBER OF DAYS: 260

REPORTS TO: Technology Director

DATE REVISED: 01/2025

PRIMARY PURPOSE:

• To perform routine and complex configuration, troubleshooting, and repair operations associated with electronic communications equipment used by the district and supported by the Information Technology department.

QUALIFICATIONS:

• Note: experience can substitute for education.

Education Required:

• Associate degree in a related field.

Preferred:

• Bachelor degree in a related field.

Experience Required:

• Five years directly working with related equipment.

Experience Preferred:

• Eight years directly working with related equipment.

Personal Qualifications:

- In depth knowledge of PBX phone system.
- Advanced knowledge of voice and video infrastructures.
- Effective organizational, communication, and interpersonal skills.

MAJOR RESPONSIBILITIES AND DUTIES:

- 1. Maintains district PBX phone systems.
- 2. Maintains district voicemail system.
- 3. Maintains district-wide video management systems.
- 4. Installs and maintains voice and video communications cables.
- 5. Assists with the procurement of equipment and parts related to area.
- 6. Maintains user contact information relative to electronic communications.
- 7. Maintains the operation of campus PA systems.
- 8. Maintains A/V infrastructure in common areas.
- 9. Projects a pleasant and friendly personality which exhibits maturity and self-control.
- 10. Demonstrates ability to communicate in both an oral and written manner.
- 11. Demonstrates punctuality and dependability in performing position responsibilities.
- 12. Adheres to proper channels when communicating ideas, problems, etc.
- 13. Projects a professional image through demeanor and dress.
- 14. Undertakes additional duties as assigned.

Mental Demands/Physical Demands/Environmental Factors:

Tools/Equipment Used:

Standard office equipment including personal computer and peripherals; camera(s), video cameras; desktop publishing software.

Posture:

Prolonged sitting; occasional bending/stooping, pushing/pulling, and twisting.

Motion:

Repetitive hand motions including frequent keyboarding and use of mouse; occasional reaching.

Lifting:

Occasional light lifting and carrying (less than 15 pounds).

Environment:

May work prolonged or irregular hours.

Mental Demands:

Work with frequent interruptions; maintain emotional control under stress.

The above statements describe the general purpose and responsibilities assigned to this job and are not an exhaustive list.