

# Flour Bluff Independent School District Job Description

JOB TITLE: Secretary/Technology Assistant

**WAGE/HOUR STATUS:** Nonexempt

**NUMBER OF DAYS**: 227

**REPORTS TO**: Technology Director

**DATE REVISED:** 12/05

#### **PRIMARY PURPOSE:**

 To perform basic and routine computer operation functions administered by the Information Technology department and support the department with clerical and logistical functions.

### **QUALIFICATIONS:**

# **Education Required**:

• High School Diploma or GED

#### **Education Preferred:**

• Associate degree in a related field

# **Experience Required:**

- One year of assisting with departmental operations
- One year of operating computer systems

# **Experience Preferred**:

Two years as an administrative assistant

• Two years of operating computer systems

#### **Personal Qualifications:**

- Basic knowledge of computer functionality
- Knowledge of desktop computer applications
- Knowledge of logistics of running an operational department
- Effective organizational, communication, and interpersonal skills

### **MAJOR RESPONSIBILITIES AND DUTIES:**

- 1. Performs specialized printing functions for printing scan sheets.
- 2. Provides student information software assistance for district.
- 3. Assists district-wide to provide quotes for technology equipment and services.
- 4. Assists as needed in the purchasing of office and computer/printing supplies inclusive of entering purchase requisitions for the technology department and other Central Office departments as needed.
- 5. Takes user requests and enters them into the Help Desk database assigning them to the appropriate technician.
- 6. Assists in presentation setup for special programs and board meetings.
- 7. Processes Return Merchandise Authorizations (RMA's) for the Technology department and assists the campus technologists with the RMA process.
- 8. Projects a pleasant and friendly personality which exhibits maturity and self-control.
- 9. Demonstrates ability to communicate in both an oral and written manner.
- 10. Demonstrates punctuality and dependability in performing position responsibilities.
- 11. Adheres to proper channels when communicating ideas, problems, etc.
- 12. Projects a professional image through demeanor and dress.
- 13. Undertakes additional duties as assigned.

# Mental Demands/Physical Demands/Environmental Factors:

### **Tools/Equipment Used:**

Standard office equipment including personal computer and peripherals

#### Posture:

Prolonged sitting; occasional bending/stooping, pushing/pulling, and twisting

#### **Motion:**

Repetitive hand motions; frequent keyboarding and use of mouse; occasional reaching

#### Lifting:

Occasional light lifting and carrying (less than 15 pounds)

#### **Environment:**

May work prolonged or irregular hours

# **Mental Demands:**

Work with frequent interruptions; maintain emotional control under stress

The above statements describe the general purpose and responsibilities assigned to this job and are not an exhaustive list.